

Spare Parts Warranty | Zenon Energy Ltd

Applicable Area | **Global**

Applicable to sales from | **1st, Jan., 2021**

Applicable product types |

All Zenon Energy Proprietary Technology and Products

1. Scope of Spare Parts Warranty Coverage: This warranty applies to Zenon Energy component and products purchased after January 1, 2021 (hereinafter, "Product") and manufactured by Zenon Energy Ltd, (hereinafter, "ZENON ENERGY") to customers and is extended to the original end-user purchaser (all such persons hereinafter referred to as, "Customer").

2. Availability of Spare Parts. ZENON ENERGY warrants replacement parts are available for twenty (20) years from the last production date, subject to availability of vendor-supplied items or out-of-production parts. In the event an item is out of production, ZENON ENERGY will make its best attempt to substitute currently available parts of functionally equivalent or superior performance.

Unless otherwise specified, ZENON ENERGY is not obligated to keep inventory spare parts on behalf of the customer.

3. Condition of Parts. Spare parts will be new for products currently in production. Spare parts for out-of production products will be new or factory reconditioned parts functionally equivalent to new.

All parts, whether new or reconditioned, are certified by Zenon Energy to be in correct operating condition.

4. Warranty of Spare Parts. The warranty for spare parts is for the duration of the original product warranty period and does not affect the original product warranty term and conditions.

5. Limitation of Warranty. The spare parts warranty is limited to defects in material or workmanship of the part(s). It does not cover loss of time, inconvenience, property damage or any consequential damages. Repair, replacement, or refund of the purchase price of the equipment is the exclusive remedy.

6. Spare Parts in Case of Bankruptcy. ZENON ENERGY will execute a policy in the case of bankruptcy where a blockchain-based immutable storage system such as Filecoin to provide all instructions, manuals, product information, compatibility and recommended replacement lists, in the case of bankruptcy. This information will be accessible through entering the customer product serial number on the domain <https://www.zenon.energy> for customers, installers, operators.



ZENON ENERGY